



Deskpro Horizon Release 2024.30

2024-07-24 - James Godwin - Comments (0) - Release Announcements

We're pleased to announce the release of Deskpro Horizon, version 2024.30. This release includes a new WhatsApp feature, some product improvements and several bug fixes.

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☐ We enabled Auto Message Replies using Triggers for WhatsApp messages (SC 151382).
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To set up a WhatsApp auto-response Trigger, check out this article.

Latest Improvements

Updates fs_files table in Blobs v2 to use uuid as the primary key instead of bigint, and refactor all foreign key references accordingly (SC 149930).

☐ Made several updates to Help Center Forms to improve accessibility (SC 157235).

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Added the ability to clear the default value for custom select fields with a radio display type (SC 155858).
$\hfill \square$ Resolved network error that occurred in the admin panel after token expiration (SC 140436).
$\hfill \square$ Ensured inline images in forwarded tickets are included in the email (SC 156310).
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$\hfill \square$ Fixed error encountered when switching to a department containing a file field (SC 155999).
□ Corrected saving of custom community fields when selected forums are changed (SC

152920).
$\hfill \square$ Updated links to accurate guides on the Email > Settings page (SC 156057).
$\hfill \square$ Fixed continuous loading of shortcodes when macros query fails (SC 155937).
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Removed aliased email addresses from the CC field in messages (SC 147825).