DeskPRO Build #134 Released

2012-10-02 - Chris Padfield - Comments (0) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #134.

The following is an automatically generated list of changes in this release:

- Enable Persian
- Fix homepage redirect not taking into account of permission when deciding which page you should land at
- Fix being able to view unpublished articles if you know the exact url
- Fix missing signature on agent newticket when using message templates
- Fix call to close when chat win already destroyed, or not init yet
- Fix JS error when param is not a valid elem
- Fix errors when trying to resize image without php support for a particular format
- Fix removing multiple emails on user account could result in warning if one of them was the primary
- Add support for RTL languages and RTL display of common user bundle pages.
- Handle 404 when requesting delete non-existent dep
- Add other langs to cutter translate
- Plaintext emails should cut from standard reply header location
- Use translated regex for matching fwd cutting
- Add org search to filters
- Add organization term to filters
- Dont save login log when logging in via special token
- Add way to link to resources using syntax {{t-123}} where t is any of the standard keyboard shortcut letters
- Add email address field to feedback submit form
- Fix typo in 'the embedded ticket form'
- Allow plugins to define custom ticket trigger actions. Add a HipChat plugin that uses this feature to push messages to a HipChat room.
- Fix agent team chat bugs
- Fix url on share widget
- Shift-clicking in option boxes to select multiple items
- Dont show deleted agents in permission count on department list
- Trim outlooks multiple line breaks when reading plaintext emails
- Properly update 'ended chats' section when chats end

- Fix user chat attachments being marked as is_temp
- Improve select2 multi when input area is small
- Use email entered into user box without having to specifically choose a user/new user
- Fix links in comment approved/deleted emails to users
- Fix showing empty rows in widget content selection list, collapse view when its too long
- Reload org tab after using email domain assoc to add all users
- Fix org domain associations for new users coming from gateway
- Fix redirect after adding gateway
- Fix 'everyone' not being added to new cats, checking everyone checks other ug's
- Make disabled blocks look disabled in portal editor
- Fix snippets not inserting ticket id/ref variables
- Add the ability to trigger a web hook as a trigger action.
- Add web hook management interface.
- Update build scripts to force UTF-8 when creating tables.
- Fix https auto-redirection when core.redirect_correct_url is enabled
- Set empty 'any' terms for triggers in build script

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.