

## Optimize Chat Support with Deskpro's AI Chatbot

2024-11-08 - Lara Proud - Comments (0) - Product (Admin)

The latest enhancement to your customer support toolkit: Deskpro's AI Chatbot. This addition uses Deskpro's AI suite developments to transform how customers interact with your chat.

The AI Chatbot can understand customer questions accurately, search your Help Center for information, and provide clear conversational responses. It's always available to assist users, making customer service more efficient and consistent.



Users can also see processing indicators to provide transparency and presence for the conversation. Plus, your Chatbot respects user permissions to ensure it generates responses using information they have permission to access.

This addition to your messenger is configured easily in your Chatflows, to get started check out the [AI Chatbot Guide](#). With Deskpro's AI Chatbot, you can enhance your customer service with smarter, faster, and more efficient support.