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A New Look for User and Organization Profiles

2024-03-26 - Lara Proud - [Comments \(0\)](#) - [Product \(Agent\)](#)

We've given a new look to User and Organization profiles for enhanced clarity and efficiency. Tickets associated with User and Organization Profiles will now be displayed in a table format, offering a more comprehensive and clear overview.

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281 | + Add

Summary +

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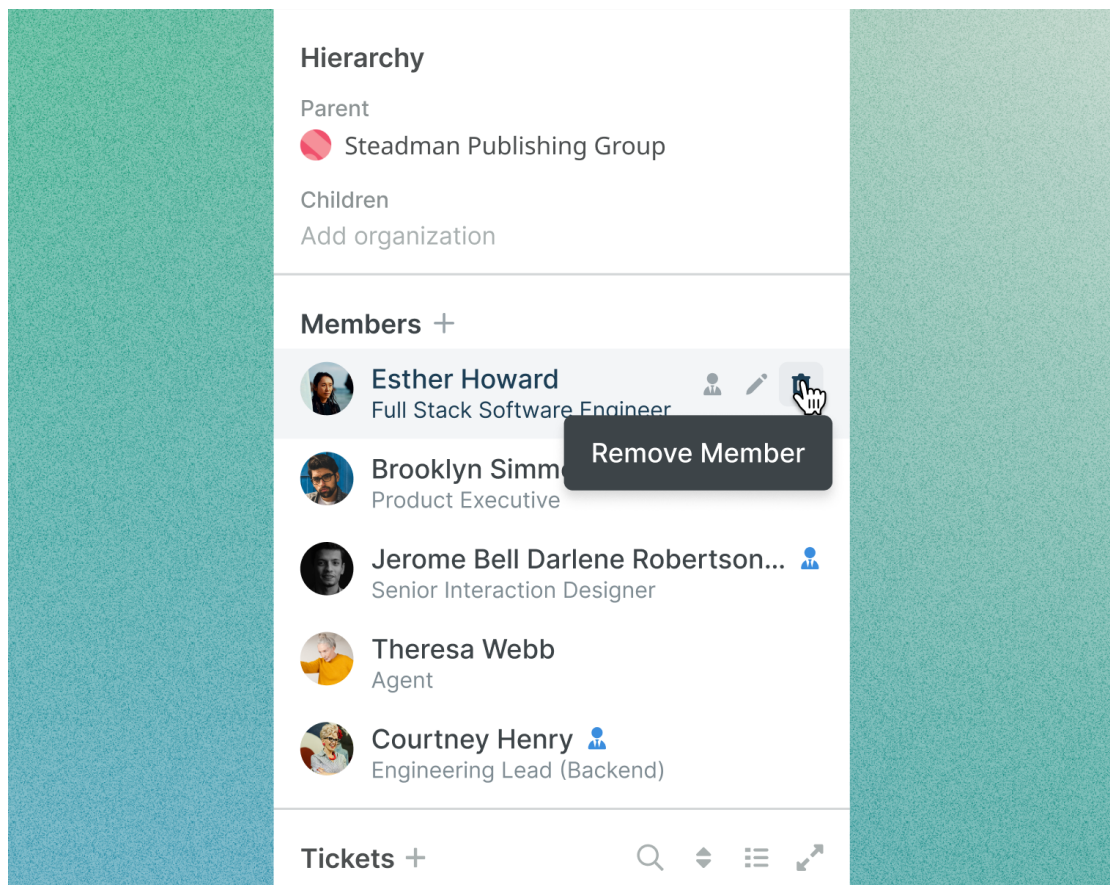
Organizations +
Mana Publishing (773)
Add Position
Steadman Publishing Group (85)
Add Position

Properties Show 5 empty fields
Timezone: Europe/London
Language: None
User Group: Registered
Brand: Deskpro X

Tickets
Open (5) · Resolved (24)

| ID | Subject | User |
|--------|--|------------|
| 402002 | How to write content about your photographs | Devon Lar |
| 402002 | Caring is the new marketing | Kathryn M |
| 213666 | How to choose the right customer for your ph... | Floyd Mile |
| 382981 | Travelling as a way of self-discovery and progress | Ronald Ric |
| 246871 | The unseen of spending three years at CRM in... | Ralph Edw |
| 134256 | How to design your site footer like we did | Courtney I |
| 303813 | Lessons from 8 years of design | Cody Fish |
| 325918 | How a visual artist redefines success in graphi... | Jerome Be |
| 175400 | Starting your traveling blog with us | Marvin Mc |
| 325918 | How does writing influence your personal bra... | Arlene Mc |

When you're viewing an Organization Profile on a Ticket or Community Topic, Users' names will be clickable on the member's list, opening their Profile in a new tab. Plus, when viewing an Organization Profile on a ticket from the Members section, you can update a User's position, add or remove them as a Manager, or remove them from an Organization.



When viewing an Organization Profile in a tab, you can toggle between the view of Members and Tickets associated with the Organization for improved visibility. In the table, members' names will again be clickable and from this view, you can similarly update a User's position, add or remove them as a Manager, or remove them from an Organization.

| Members · Tickets | | | | | | |
|-------------------|-------------------|----------------------------|-----------------|---------|-----|---------|
| ID | Name | Email | Role | Manager | | Labels |
| 273 | Jane Cooper | tim.jennings@example.com | Vice President | | 12 | |
| 343 | Devon Lane | kenzi.lawson@example.com | CEO | | 12 | Android |
| 321 | Leslie Alexander | michael.mitc@example.com | Tax Officer | | 357 | VIP |
| 743 | Savannah Nguyen | kenzi.lawson@example.com | Project manager | | 87 | Android |
| 145 | Wade Warren | nevaeh.simmons@example.... | COO | | 429 | |
| 134 | Ralph Edwards | georgia.young@example.com | Support Agent | | 18 | Support |
| 345 | Darlene Robertson | jessica.hanson@example.com | CTO | | 7 | |

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