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What resources are available for teaching agents to use Deskpro?

Ben Henley - 2024-01-09 - Comments (0) - Additional Services FAQs

There is a great selection of resources to help train agents on using Deskpro.

- We have a large collection of videos available on our website: <u>Deskpro Tour</u>
- All agents are emailed a copy of our Agent Quickstart Guide a short PDF to cover Deskpro's basics
- We have a full comprehensive **Agent Guide** detailing all features available

Alongside these resources we also provide Agent training sessions, training sessions include a walkthrough and Q&A with a member of the Deskpro Team. If you are interested in training services please contact $\frac{\text{sales@deskpro.com}}{\text{sales@deskpro.com}} \text{ for details.}$