

Knowledgebase > Deskpro Legacy > "We could not detect the path to PHP. Be sure to use the real path to PHP for your server."

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Ben Henley - 2017-11-09 - Comments (0) - Deskpro Legacy

Question:

When installing Deskpro On-Premise I get this:

To perform tasks such as processing email, running triggers and sending notifications DeskPRO requires that you schedule the <i>cron.php</i> file in the root folder to be regularly run with a cron script (on linux) or a scheduled task (on windows). It is recommend that you run the <i>cron.php</i> file every minute.	
Edit /etc/c	rontab to add the following line:
* * * *	<pre>* exampleuser /path/to/php /cron.php</pre>
	e "exampleuser" with the user account to run the command with. For example, you might want to run the user with the permissions web server which is typically "www" or "nobody".
We cou	ld not detect the path to PHP. Be sure to use the real path to PHP for your server.

How do I know what the 'real' path to PHP?

Answer:

On Linux, you can execute:

which php

On Windows, enter the path to php-win.exe e.g. C:\Program Files\PHP\php-win.exe.