

 $\underline{Knowledge\ Base} > \underline{Billing}, \underline{Consultancy\ \&\ Sales} > \underline{Payment\ \&\ Renewals} > \underline{I\ bought\ a\ license\ but\ entering\ the\ code\ into\ my\ On-Premise\ demo\ does\ nothing}$

I bought a license but entering the code into my On-Premise demo does nothing

Ben Henley - 2023-08-10 - Comments (0) - Payment & Renewals

If entering your license code in the web interface has not worked, you can apply the code by adding this to the end of your **config/advanced/config.settings.php** file in the directory where you installed Deskpro:

\$SETTINGS['core.license'] = <<<LIC
AnuAfEddXWwELRgBQWV2OFgLfHYAegEXXyAjCkAfHCQZFn8hXQ
Vz5WcDUTKh8XUwsALScONTghOB9wNQ47VQ41EEBCHlN9VSsZHx
UdJF0oVTNTY3ZUZGM0CAYgOzchKAJXIS55GncIATprLhMZGT8z
cuDFwrC3AvAwAZEkp5VQsDJkAvDixERlp9W3I+BBFfOT4PClh6
V0FORS00NjEyLUlOSUFFWk9LQ1BQQUlOSTIxNjRFTkFXWAJXKg
gsJA8AMzQvAyEuNBhJPgZARR8RMXcrPi0bYlkoXixAL1MrHxBY
LIC;

Replace the lines between <<<LIC and LIC; with your license code. The above is a random example.