

How do I add an organization-wide email signature?

Grace Howlett - 2023-08-29 - Comments (0) - Deskpro Legacy

Agents can [create a personal signature](#) within their account preferences, but you might also want to set an organization signature which applies to all Agent replies being emailed to your users from Deskpro. This can be setup within the "New Agent Reply" email template .

1. Go to **Admin > Emails > Email Templates > User Email Templates > Ticket Emails > New Agent Reply**.
2. Add your organization's signature directly underneath the `<dp:agent-reply />` line.