

Knowledge Base > Using Deskpro > Agent > How can I drag and drop attachments into a ticket?

How can I drag and drop attachments into a ticket?

Chynah Hayde - 2023-07-26 - Comments (0) - Agent

You can drag and drop attachments to a ticket, or paste screenshots into the reply box.

🖌 Email 📑 Note		Tr	Ж	0	3	,
Write a message	Drag your document here to attach it to your reply	ſ]
Signature × Send as 20 Awaiting Use and stay on this ticket	Drag your image here to insert it to your reply				+ Co	py

You can also drag an attachment *from* a ticket to a folder on your computer desktop.

You can also drag an attachment from a previous ticket message into the reply box.