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How can I change the name of the "Contact Us" tab?

Matthew Watt - 2023-08-30 - Comments (0) - Admin

Go to Admin > Configuration > Phrase Translation, then select the Help Center UI tab. Then you can type "contact" in the search box to quickly find the relevant phrases.

From here, you will want to search and click on the entry labeled helpcenter.general.nav_contact

(OVERVIEW	Phrase Translation The text you see in Deskpro is stored as phrases, that includes th	Help e names of custom object	
ē	 Branding Languages & Locales 	you create. Here you can manage the phrases and provide translation for custom phrases.		
	A Phrase Translation	Q contact ★ Filter Your Objects Help Center UI Email Custom		Sort O View + New
	CHANNELS	Phrase Help Center Error (2)	English	Customized?
\$	AGENTS	helpcenter.error. <mark>contact</mark>	If you feel that this is an error, please <mark>contact</mark> us.	
	HELP CENTER	helpcenter.error. <mark>contact</mark> _us	Contact Us	
	TICKET STRUCTURE	Help Center General (2)		
	FEATURES	helpcenter.general.nav_ <mark>contact</mark>	<mark>Contact</mark> Us	
	BUSINESS RULES	helpcenter.general.nav_ <mark>contact</mark> _desc	Get in touch for help	

A menu will open that will let you change your phrase on the right-hand side, then click save.