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How can I best link to other Help Center content?

Eloise Rea - 2023-06-22 - Comments (0) - Agent

When creating and publishing content you may want to link to other relevant content that already exists on your Help Center. These could include other Guide Pages, News Posts, or Knowledgebase Articles.

While you can hyperlink as normal, using the Help Center Content link allows you to embed links to other content from your Help Center and differentiate this content.

In order to achieve this:

- 1. Highlight the text you'd like to link from
- 2. Click the 'Add Link' symbol on the content editor toolbar
- 3. Select the tab Help Center Content, search for the correct item, and click Insert.

sert Link			
JRL Anchor Email Help Center Content			
how	\mathbf{x}		
How-to read my meter	\oslash		
How to Video	\bigcirc		
How-to submit a Gas or Electricity meter	\bigcirc		
How can I read my meter?	۲		
How to download the 221B app	\bigcirc		
How Ofgem is responding to the energy crisis	\bigcirc		
How to change the gas lever			
How to reset my password			

This will insert a formatted link to the other piece of Help Center Content.

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-	7 mos Published	+ Unpublish	If you manage your account online, you'll be able to see all your previous bills and statements. You can also download and save a copy on your computer if you v agents.
L Slug	Cher	v 1 empty fields	If you want to learn how to submit a meter reading, you can check out this guide: How-to submit a Gas or Electricity meter.

And the content will appear in the Help Center like below:

