



[Help Center](#) > [Community](#) > [Bug Report](#) > [when adding a note to a ticket.](#)

when adding a note to a ticket. Finished

- michael Offenbecher
- **Forum name:** #Bug Report

When adding a note to a ticket it seems to duplicate the note twice.

Comments (2)

**Chris Padfield**

12 years ago

Apologies, that response was to the wrong ticket. At the moment changing the email for organisations does not update existing users - but this is a good idea and something we will add in the near future.

**Chris Padfield**

12 years ago

This bug is fixed.