



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Voice - Add Conference Call feature</u> Voice - Add Conference Call feature Collecting Feedback

- Lara Proud
- Forum name: #Feature Request

Create a Conference Call feature for Voice that allows agents to transfer calls externally to include a third party (non-agent) in the call.

Comment (1) Jose Miori 1 month ago it is a great idea.