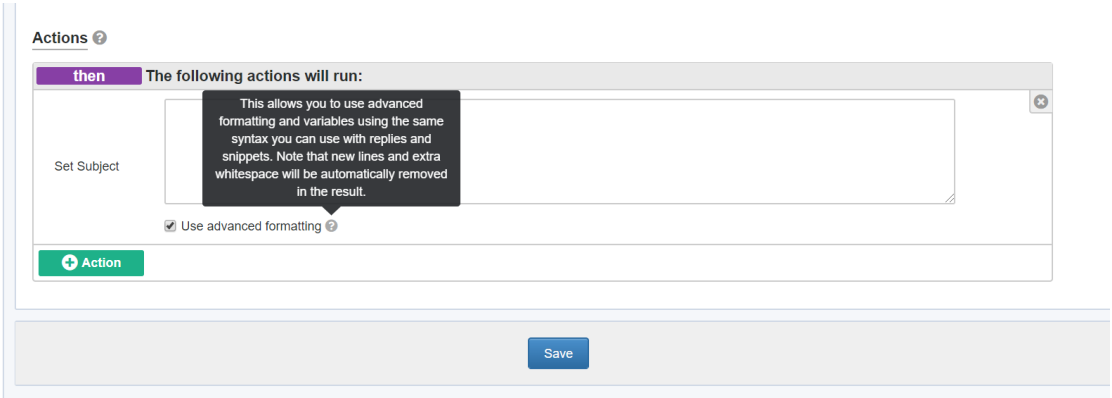
Using Variables in ticket triggers to add notes and replies
Collecting Feedback

- HP Humberto Pomales
- **Forum name:** #Feature Request

Currently when setting a subject line you can use advanced formatting and ticket variables:



It would be great if you could use this feature in Agent notes and replies as well.