



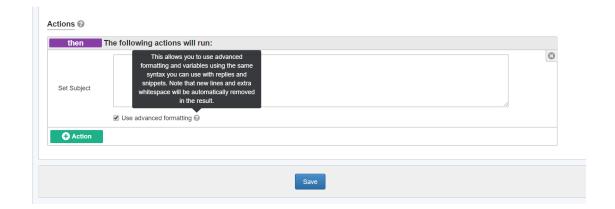
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## Using Variables in ticket triggers to add notes and replies Collecting Feedback

• HP Humberto Pomales

• Forum name: #Feature Request

Currently when setting a subject line you can use advanced formatting and ticket variables:



It would be great if you could use this feature in Agent notes and replies as well.