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## Using snippets in the Follow up section also Collecting Feedback

- Zsolt Kiss
- **Forum name:** #Feature Request

Using snippets' shortcuts in the Follow-up section would be great feature.

### Comments (2)

**PW Patrick Wijntjes**

6 years ago

It would be nice to use (Follow up specific) snippets in creating a reply/note in a follow up. This way you can have a default Follow Up reply you can put in the Follow up by just selecting the snippet.

**Zsolt Kiss**

8 years ago

When I compose a reply in the Follow - up section, ot would be nice if the snippets worked here also.