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User accounts to be disabled/deleted after a certain amount of time/specific criteria (ie. 1 year after last login) Collecting Feedback

- Mika Ullgren
- **Forum name:** #Feature Request

A way (eg. escalation) for user accounts to be deleted/disabled from the system depending on a configured criteria? Eg. remove all users that have not been logged in to the system for 1 year (preferably without deleting the tickets of that user-ie. keeping the ticket and instead the user changes to 'deleted user')

Comment (1)

Malou Axelstén

3 years ago

For GDPR purposes, we would like the ability (much like a user escalation) to be able to auto delete users if they have no associated tickets/have not been active for a certain amount of time