



 $\underline{Help\ Center} > \underline{Community} > \underline{Feature\ Request} > \underline{Thumb\ up\ or\ like\ a\ note}$

Thumb up or like a note Collecting Feedback

- FZ Frédéric Zouaï
- Forum name: #Feature Request

it would be great if we could like or maybe dislike a note in a ticket.

we often want to simply notify that we agree or have read a note. $\,$

A simple thumb up would be perfect.

Comment (1)

RG Ryan Gurnick

6 years ago

Possibly a way to mark a note a read by an agent would be wonderful. Something like an 'acknowledge' button would be awe some.