



Help Center > Community > Feature Request > Show the date and time of the answers in the communication thread

Show the date and time of the answers in the communication thread Finished

• Zsolt Kiss

• Forum name: #Feature Request

It would be perfect if the date and time of the agent's \prime user's answer can be seen in the mobile app's communication thread.

Now it is missing so you can check the whole communication but without that information when they have been written.

Comment (1)

Lara Proud

1 year ago

The date and times are visible in the ticket thread on the Deskpro mobile apps so you can easily see when the communication was written:

