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Set default status to 'Away' for Chat Finished

- LP Lu Parente
- **Forum name:** #Feature Request

We have a number of helpdesk agents logging into the DeskPro system at any given time however we only allocate specific agents to chat. When logging into the agent view, all agents are automatically signed into chat by default. We would like to suggest the ability to set the default status to Away when logging into the agent view.

Comment (1)

Adam Smeets

10 years ago

This is a great recommendation, yes!