



Help Center > Community > Feature Request > seperate "Can close and unclose tickets"

## seperate "Can close and unclose tickets" Finished

• CC Christopher Callaham

• Forum name: #Feature Request

in v4 the permissions for Close and Unclose were combined. Can you uncombine them? I'm ok with it defaulting to on like the permission "Modify own and teams tickets" and there be a little plus box there. Just the permissions to unclose a ticket is something not done likely here because people don't listen.

## Comments (2)

## **Chris Padfield**

10 years ago
This feature is under development now.

## **Chris Padfield**

10 years ago

This feature has now been released.