



Help Center > Community > Feature Request > See forwarded messages as separate entries in message log

See forwarded messages as separate entries in message log Collecting Feedback

• B Barry

• Forum name: #Feature Request

To have a "forward" entry in the actual note/message time-line as a separate entry, which explains that at that time Y, some ticket messages/notes, got forwarded to email X. (Instead of displaying a message was forwarded as a footnote within the message in the Messages log as currently happens)