



 $\underline{Help\ Center} > \underline{Community} > \underline{Feature\ Request} > \underline{Remove\ required\ fields}$

Remove required fields Collecting Feedback

• RA Rick Altobello

• Forum name: #Feature Request

It would be helpful if you could remove built in required fields from the contact form.

We use a number of custom fields and for some types of tickets these include enough data that a message isn't neccesary so it would be helpful if we could remove this field.