



[Help Center](#) > [Community](#) > [Feature Request](#) > [Remove required fields](#)

Remove required fields Collecting Feedback

- RA Rick Altobello
- **Forum name:** #Feature Request

It would be helpful if you could remove built in required fields from the contact form.

We use a number of custom fields and for some types of tickets these include enough data that a message isn't necessary so it would be helpful if we could remove this field.