



[Help Center](#) > [Community](#) > [Feature Request](#) > [Read receipts/markers for ticket messages](#)

## Read receipts/markers for ticket messages Collecting Feedback

- E Errol
- **Forum name:** #Feature Request

We'd like a feature that allows us to easily check within a ticket if a customer has received/ opened our emails.

It would really make a huge difference to our processes and overall effectiveness of support.

### Comment (1)

**Y Yasin**  
1 year ago  
bump?