



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Printing Tickets</u>

## **Printing Tickets Collecting Feedback**

• LA Lori Arnecilla

• Forum name: #Feature Request

When my team goes to "print" a ticket (either literally print or just download as PDF), the entries do not show most recent Note/Email on top (so it was printed in descending order), even though this is the view that has been set onto the ticket.