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• DM Douglas Martin

• Forum name: #Feature Request

When looking at past tickets listed for an organization I would like to be able to see more: Perhaps a hover hint like there is on the main tickets list .. this gives the contents of the last note.

Comment (1)

Lara Proud

1 year ago

Thanks for the suggestion Douglas, we have implemented a preview for this so that if you hover over any of the tickets that are associated with an organization while looking at a ticket, you can see the most recent messages and other information such as labels and ticket properties for better context.