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Option to add a Jira comment in a note within the Deskpro ticket

Collecting Feedback

- Trendfire
- **Forum name:** #Feature Request

If someone adds a comment to a JIRA issue that is linked with a DeskPro ticket, we would like this comment to also be added as an internal note to the DeskPro ticket.

Comment (1)

Trendfire

7 years ago

If we could use the comment text as a variable in update triggers, this would even be better.