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News Subscriptions Collecting Feedback

- E Elyse
- **Forum name:** #Feature Request

It would be helpful if an Agent could subscribe users to News feeds.

It would be really useful as well if this could be automated so you could for example automatically subscribe users from specific user groups to specific News categories when they register.

Comments (3)

BW **Brandon Williams**

5 years ago

+1 - This would be very useful for me to subscribe staff to email news updates automatically.

B **Bo**

1 year ago

+1 as it would be beneficial for an agent to be able to subscribe/unsubscribe users for them.

ML **Matthias Laux**

7 months ago

+1 We strongly support this feature request as it aligns perfectly with our needs as well. Currently, we require the ability to automatically subscribe users to specific News categories or feeds, ideally based on predefined criteria such as user groups or registration. This would significantly improve our communication processes and ensure that users receive critical updates without needing to manually subscribe. Without this functionality, our current options are limited and not scalable, especially as our user base grows. Automating this process or enabling agents to subscribe users directly would be a highly valuable addition to the platform. We hope this can be prioritized for implementation soon.