Nested IF or CASE in stat builder Collecting Feedback

- JK Jenny Kongkalai
- **Forum name:** #Feature Request

I would like to be able to use CASE in the SELECT statement for DPQL.

I want the channel to display differently, i.e. instead of gateway.person, it will display as "user email" instead.

Example:

```
SELECT DPQL_COUNT(),
CASE
WHEN tickets.creation_system = 'gateway.agent' THEN 'agent email'
WHEN tickets.creation_system = 'gateway.person' THEN 'user email'
WHEN tickets.creation_system = 'web.agent.portal' THEN 'agent interface'
WHEN tickets.creation_system = 'web.person.portal' THEN 'user via portal'
ELSE 'Others'
END AS 'Channel'
FROM tickets
WHERE tickets.date_created = ${date}
GROUP BY tickets.creation_system
```