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Navigation blocked when creating a new ticket in the agent interface Finished

• Geraldine Menard

• Forum name: #Feature Request

Would be nice to make the window " create a new ticket " from the agent interface moveable. Some agents creating tickets are getting information from other tickets but can \$#039; t browse the interface.

Comment (1)

Chris Padfield

11 years ago

We've made all new tickets open in the tab system to avoid problems like this.