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Microsoft Teams Integration Collecting Feedback

- HH Harrison Hudson
- **Forum name:** #Feature Request

As our organization becomes more and more reliant on Teams and the O365 ecosystem, it is only a matter of time before we look towards a help desk system that also integrates with the ecosystem. I hope this is in the pipeline.

Comments (7)

JV Jason Voice

8 years ago

Yup we're looking at Teams now too. I notice that Zendesk is ready to plug in to it. When can we have Deskpro integrated?

MT Michel Strøm Tandrup

8 years ago

We use Microsoft teams a lot in our department. It would be nice with a Teams app for DeksPRO, in order to do ticket triggers that would integrate into Teams channels, like with the Slack app.

J James

7 years ago

We are set to move to Teams in the near future as well, I'd love to see this feature.

JP Jonas Plouffe

6 years ago

We actively use Teams organization wide. Some form of Teams integration would be fantastic.

C Casper

6 years ago

Add me tree. Would like to see the Microsoft Teams integration.

GB Gerald Buechter

3 years ago

Any update on this topic? Saw there is the ability to set triggers. Curious what else DP can do with Teams,

maybe in DeskPro now or DeskPro Horizon.

V **Vivek**

3 years ago

We use teams to schedule meeting with customers. Would be nice to have this option for a ticket