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## Lock icon in condensed ticket list view Finished

- JM Jason McGrath
- **Forum name:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team	
<input type="checkbox"/> #170 Placemata voluptatem et nulla suscipit	Danika Ruedrich	Sales	John Doe	No Team	<span>Waiting Agent 2</span>
<input type="checkbox"/> #182 Quam et ut con	Anna Duvall	Regulation and Control of Malignant Creatures > Control	John Doe	No Team	<span>Waiting Agent 3</span>
<input type="checkbox"/> #194 Mollis unde sed	Mauri Quisler	Regulation and Control of Malignant Creatures > Regulation	John Doe	No Team	<span>Waiting Agent 3</span>
<input type="checkbox"/> #192 Sequi qui qui est	Daniela Quisler	Sales	John Doe	No Team	<span>Waiting Agent 3</span>
<input type="checkbox"/> #198 Praesentiam hendit ut velit amet	Sancho Swift	Regulation and Control of Malignant Creatures > Regulation	John Doe	Level 1	<span>Waiting Agent 3</span>
<input type="checkbox"/> #190 Teneat, namque - Nam non denuotat independit	Joe Klot	Regulation and Control of Malignant Creatures > Control	John Doe	Support	<span>Waiting Agent 3</span>
<input type="checkbox"/> #196 Facere imperium vero repellat unde cupiditate	Alexandra Thiel	Support	John Doe	Support	<span>Waiting Agent 3</span>
<input type="checkbox"/> #198 Sed est exortationem quoniam	Isac Hupert	Regulation and Control of Malignant Creatures > Regulation	John Doe	Support	<span>Waiting Agent 3</span>
<input type="checkbox"/> #194 Ut qui voluptatem	Dorion Price	Widgets	John Doe	Level 2	<span>Waiting Agent 4</span>
<input type="checkbox"/> #190 Teneat ut sed non unde teneat back unde ut teneat	Isaac Doe	Sales	John Doe	No Team	<span>Waiting Agent 3</span>
<input type="checkbox"/> #192 Mollis tempore perferendis qua tempore	Hector Chickadee	Regulation and Control of Malignant Creatures > Control	John Doe	Support	<span>Waiting Agent 3</span>
<input type="checkbox"/> #192 VERY short remarks, and she thought it was	Joe Klot	Support	John Doe	No Team	<span>Waiting Agent 3</span>
<input type="checkbox"/> #197 Sedem sequente et modi voluptatem unde	Wayne Carroll	Sales	John Doe	Level 1	<span>Waiting Agent 2</span>
<input type="checkbox"/> #190 Aut ut nunc ut teneat - Ut, No con, Sed	Joe Klot	Widgets	John Doe	Support	<span>Waiting Agent 3</span>
<input type="checkbox"/> #192 Ut sed denuotat namque sed	Coleman Koss	Sales	John Doe	No Team	<span>Waiting Agent 1</span>
<input type="checkbox"/> #190 Laborum modumque temporibus ut bland	Margot Morisset	Sales	John Doe	No Team	<span>Waiting Agent 1</span>

## Comment (1)

**Lara Proud**

2 years ago

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!