



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Last User Message Variable</u> Last User Message Variable Collecting Feedback

- MB Marco Bardelli
- Forum name: #Feature Request

We are aware of the variables <dp:last-reply /> and <dp:agent-reply /> which include the last message only, and the <dp:ticket-history /> which includes the complete history with all messages. We would like to add just the last one user's message, can this be added?