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## Increase Chat Permission Options Collecting Feedback

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- **Forum name:** #Feature Request

On this part, can you please put an option that would disallow chat agents from changing chat assignments, departments, etc?

Properties | Permissions | Departments

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Tickets	People	Chat	Publish	Profile	Others	Toggle All
Can use chat						<input checked="" type="checkbox"/>
Can view old chat transcripts						<input checked="" type="checkbox"/>
Can view unassigned chats						<input checked="" type="checkbox"/>
Can view chats assigned to others						<input checked="" type="checkbox"/>
Can create new chat labels						<input type="checkbox"/>
Can delete chat transcripts						<input type="checkbox"/>

Chat results can easily be manipulated since manually unassigned chats are not counted