



[Help Center](#) > [Community](#) > [Feature Request](#) > [Include cc'd participants in the ticket PDF download and Print copy](#)

Include cc'd participants in the ticket PDF download and Print copy Collecting Feedback

- A Angel
- **Forum name:** #Feature Request

My Agents are trying to download some tickets as a PDF, however the problem is we cannot see who are the cc'd recipients. We'd like this information to be included when downloading or printing a ticket.