I would like to be able to create filters and reports for the Flags in tickets Collecting Feedback

- G Gemma
- **Forum name:** #Feature Request

It would be good if you could build a filter on the ticket flags. At the moment they're available to colour code, but you can't create a filter or report to group them all. Can this be added as a feature for future. Thanks

Comment (1)

CM **Christian Mattart**
8 years ago
Agent filters should let agents filter tickets by flag (and other criteria).