



[Help Center](#) > [Community](#) > [Feature Request](#) > [Have a setting to make it so agents must provide a label for tickets](#)

## Have a setting to make it so agents must provide a label for tickets Collecting Feedback

- M Mindaugas
- **Forum name:** #Feature Request

Like with custom fields you can 'require agent to enter a value', we would like labels to also have that option. We would like to make it so that agents must attach a label for a ticket.

### Comment (1)

**Javier Casares**

6 months ago

Nice idea. I do foresee a use case for us with that feature.