



[Help Center](#) > [Community](#) > [Feature Request](#) > [Full Message View Permanent](#)

Full Message View Permanent Collecting Feedback

- hm hojjat mehrabi
- **Forum name:** #Feature Request

On our tickets, there is an option for "view full quoted message" (displayed with 3 horizontal dots) that works best for us; this displays the full message of our tickets, allowing us to see longer tickets - Could we have the option to have this enabled or disabled constantly?

Comment (1)

DH **Dustin Hannon**

1 year ago

I would love to see this. A high percentage of our tickets are emails that users forwarded to us. The forwarded part of the email is needed, and it's the part that is collapsed and not viewable until expanded.