



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Email confirmation receipt</u>

Email confirmation receipt Collecting Feedback

- Grigory Murashov
- Forum name: #Feature Request

When sending an agent response, would like to have confirmation that the customer has read the email notification or not.

Comments (2)

## **Amy Acheson**

2 years ago

I love this idea!

## **Gregory Gleinig**

1 month ago

This would be helpful