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Dynamic dropdown custom ticket fields Collecting Feedback

- AS Ahmad Sahrizal
- **Forum name:** #Feature Request

We would like the ability to have dynamic dropdown fields when creating a custom ticket field. For instance, if field1 is country and the field2 is state, if we choose country A then the field2 only displays the state below country A.

Comments (2)

IP Iqbal Pramadi

5 years ago

Couldn't agree more..

Javier Casares

1 year ago

Nested custom fields is quite an old concept. A Desk I used for 16 years has it. Never guessed Deskpro didn't.