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Dynamic dropdown custom ticket fields Collecting Feedback

• AS Ahmad Sahrizal

• Forum name: #Feature Request

We would like the ability to have dynamic dropdown fields when creating a custom ticket field. For instance, if field1 is country and the field2 is state, if we choose country A then the field2 only displays the state below country A.

Comments (2)

IP Iqbal Pramadi

4 years ago Couldn't agree more..

Javier Casares

2 months ago

Nested custom fields is quite an old concept. A Desk I used for 16 years has i. Never guessed Deskpro didn't.