



[Help Center](#) > [Community](#) > [Feature Request](#) > [Deskpro mobile App prompt](#)

Deskpro mobile App prompt Collecting Feedback

- FM Francois Malan
- **Forum name:** #Feature Request

When I get a mail on phone/iPad, when clicking on the link it open webpage, with the suggested app, but the app is installed and configure, why not open the app with the ticket