

Comments (2)

M Michael

5 years ago

That feature ist absolutely essential. Since migration from Jira to Deskpro we miss this feature!

Javier Casares

1 year ago

We're migrating from a HelpDesk that has that, and it's a really missed feature. We're analysing how to workaround it. Discouraging to see this was commented 4 years ago and has 33 votes and no news from Deskpro.