



Help Center > Community > Feature Request > Client side visual notification that agent replied to chat

Client side visual notification that agent replied to chat Collecting Feedback

• RA Rick Altobello

• Forum name: #Feature Request

When chatting with a client and they move away from the active chat tab, is there anyway they can receive a constant notification that we have replied, flashing tab or a static icon. The speaker currently appears but is only visible for 3 - 5 seconds