



 $\underline{Help\ Center} > \underline{Community} > \underline{Feature\ Request} > \underline{Be\ able\ to\ mark\ an\ email\ as\ important}$ 

## Be able to mark an email as important Report

• JM John Monkhouse

• Forum name: #Feature Request

Hello,

We would really like to be able to mark an outgoing email as important.

## Comment (1)

## AM Albert Mora

10 months ago

We made a trigger that gives outgoing replys that have the custom agent field "urgent" toggled in them a label saying Important! and sending the mail to user changing de importance header to high. This way any outlook that gets the message gets the red exclamation mark.