




[Help Center](#) > [Community](#) > [Feature Request](#) > [Allow snippet shortcuts in new tickets](#)

Allow snippet shortcuts in new tickets **Finished**

-  Anonymous
- **Forum name:** #Feature Request

Allow snippet shortcuts (i.e. %example%) to be used in new tickets

Comment (1)

J Jason

10 years ago

Yes, please! This is more of a bug IMO than a new feature. It seems crazy that you can't use snippets when creating a new ticket.