



 $\underline{Help\ Center} > \underline{Community} > \underline{Feature\ Request} > \underline{Addition\ of\ a\ Time\ Stamp\ Variable\ for\ Snippets}$

Addition of a Time Stamp Variable for Snippets Collecting Feedback

• e eric

• Forum name: #Feature Request

When agent create an ticket, agent need to insert time stamp as of now based on Customer's Time Zone. This will be very useful feature for us.