



[Help Center](#) > [Community](#) > [Feature Request](#) > [Add Organization to User when Created from Ticket](#)

## Add Organization to User when Created from Ticket Collecting Feedback

- CC Claire Collier
- **Forum name:** #Feature Request

When creating a new ticket, if you choose to create a new user, then it is only after the ticket and user have been created, can an Organization be added. Is there any way to add an Organization (as an optional field) when creating a new ticket with the new user option. Image attached below of our current New Ticket screen to show the area being described.

**USER** **CC'S** Change User

Email Address

Name

**PROPERTIES** **LABELS**

Brand

Department

**BILLING**

Charge ☐ Amount:  GBP ☐ Time:  Pause Reset

Comment

**MESSAGE** **NOTE**

Agent:

Subject:

Attach Snippets B I U Link Unlink Bulleted List Numbered List Indent Outdent Table Image Code Close