



[Help Center](#) > [Community](#) > [Feature Request](#) > [Add Agent that Receives Feedback as Follower on the Ticket](#)

## **Add Agent that Receives Feedback as Follower on the Ticket Archived**

- KS Kris van der Starren
- **Forum name:** #Feature Request

It would be useful to be able to add the agent that received feedback from a user (through the "Satisfaction" links and surveys) as a follower on the ticket. Currently, you can add specific agents but there's no way to say "The agent that received the feedback." Screenshot: <http://snag.gy/CToMt.jpg>