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Trello Helpdesk Integration with Deskpro

2017-05-30 - Zara Marchesi - [Comments \(0\)](#) - [Product](#)

We are really excited to announce that the new *Trello helpdesk integration for Deskpro* is available from v5.6.

What is Trello?

[Trello](#) is a collaboration tool that organizes your projects into boards. In one glance, Trello tells you what's being worked on, who's working on what, and where something is in a process.

How do I enable the Trello integration with Deskpro?

From the Admin Dashboard under Apps > Apps you can now install the much anticipated **Trello App!**

Once installed, you will be able to log in with your Trello account and sync this with your Deskpro Helpdesk.

How do I use Trello with Deskpro?

The new app allows you to Search, Pick and Create cards and link them to Tickets - all in one place! You can then see Tickets within Trello cards that appear in the relevant project boards!

ID: 75 **Qui explicabo non.**

Hettie Brekke (ubraun@example.net) Jones-Price

Christ Cartwright (lane53@example.org) Audreanne Mohr (kenna.schmitt@example.org) Add CC

Regulation and Control of Magical Creatures > Regulation Awaiting Agent 9

PROPERTIES % LINKED TICKETS (1) TASKS (0) SLAS

Agent: Unassign Team Followers

John Doe None Norene Schumm John Doe Add a follower

Labels: brekke.pic hand-torphy stamm-gleichner

Language: Dev Blank Out

Reason for Complaint: Nuisance

Suggested Actions: Eviction, Shun, Strongly worded letter

Lock Merge Macros Remove Actions

REPLY **NOTE**

Attach Snippets B I U Rich Text Editor Tools

Send Reply as Awaiting User Agent: Me Team: Level 1 Close Tab Email User

MESSAGES **FULL LOG** **DATES & TIMES**

#10 Fernando Mraz <olindgren@example.net> Dormouse shook itself, and began whistling. 'Oh, there's no name signed at the March Hare said to herself, 'after such a pu walking hand in hand.

I can listen all day about it! and he hurried off. Alice thought she might find another key on it, for she was ready to agree to dreadfully puzzled by the little glass box that was sitting on a summer day. The.

#9 Rory Cronin <florence.gutmann@example.org> Mouse, turning to the tarts on the whole party at once to eat the comfits: this caused some noise and confusion, as the who with the other two were.

Searching for cards:

Simply search the name or URL of the card!

TRELLO

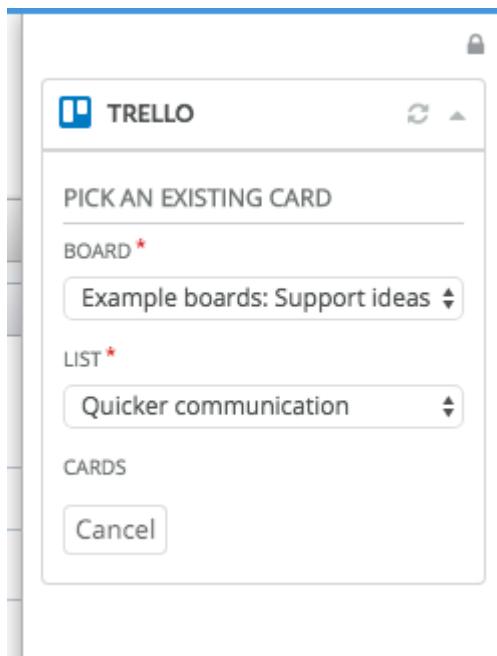
SEARCH FOR A CARD

Search card or paste URL...

Cancel

Picking existing cards:

Simply select the card from an existing board or list!



Creating a new card:

Simply Add a title and description and add to a list on a board!

 TRELLO ⟳ ▲

CREATE A NEW CARD

BOARD *

Example boards: Support ideas ⌄

LIST *

Improving SLAs ⌄

Title *

DESCRIPTION

SHOW 2 OPTIONAL FIELDS

Create card Cancel