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Simplify Project Management with monday.com

2025-04-23 - Lara Proud - [Comments \(0\)](#) - [Product \(Admin\)](#)

[monday.com](#) is a versatile platform designed for planning and managing projects and tracking daily tasks, making it an essential tool for team coordination.

The screenshot shows a 'Link Items' interface in Deskpro. It displays two separate items from monday.com. The first item is for a 'Triage' board, assigned to Nicholas Jones, with a status of 'Planned' and effort level of 2. It is linked to a 'Deskpro Tickets' item. The second item is for the same 'Triage' board, assigned to Nicholas Jones, with a status of 'Planned' and effort level of 2. It is also linked to a 'Deskpro Tickets' item. The interface includes sections for 'Use default text style in email notifications' and 'Agent profile: chat departments, remove "assign to" column'.

Integrating [monday.com](#) with Deskpro simplifies project and task management, enhancing team synchronization. With our [monday.com](#) app, you can:

- **Link Items to Tickets:** Connect items in monday with tickets for efficient workflow management.
- **View Item Data:** Access all your item data in one place, consolidating information from [monday.com](#) and Deskpro for a comprehensive view.
- **Create/Edit Items:** Effortlessly create or modify items within the integration, maintaining data consistency across platforms and saving valuable time.

Enabling monday.com in Deskpro is straightforward. Navigate to **Admin > Apps & Integrations > Apps**. In the **Available Apps** section, click on [monday.com](#) and follow the on-screen authentication steps to integrate it with your Deskpro workspace.