New Feature: Interactive API Browser

2014-11-06 - Ben Henley - Comments (0) - Product

If you're a coder who needs to integrate DeskPRO with other systems, the good news is that we have a comprehensive REST API. The *new* good news is that we've made it even easier to use by adding an interactive API browser.

Now you can easily explore the DeskPRO API and try out the available operations from a web interface. Just go to **/api/api.html on your helpdesk** and enter an API key.

You can enter parameters for any API operation and instantly see the result. So whether you're working out how to do something or troubleshooting existing code, development is quicker and easier.

`Try it out!` Hide Response

Request URL

```
http://site47.deskprodemo.com:80/api/people?is_agent=true&&&&&&&&&&
```

Response Body

```
{
        "id": 3,
        "title": "All Permissions",
        "note": "Agent has full permissions",
        "is_agent_group": true,
        "sys_name": "agent_all_perms",
        "is_enabled": true
      }
    ],
    "teams": [],
    "primary_team": null,
    "labels": [],
    "display_name": "Agent 2",
    "primary_email": {
      "id": 3,
      "email": "agent2@example.net"
    },
    "primary_phone_number_text": "",
    "primary_phone_number_region": "",
    "usergroup_ids": [
      2
    ]
```

Response Code

```
200
```

Response Headers

```
{
  "Date": "Tue, 21 Oct 2014 11:35:57 GMT",
  "Server": "nginx/1.4.6 (Ubuntu)",
  "X-Powered-By": "PHP/5.5.9-1ubuntu4.4",
  "Transfer-Encoding": "Identity",
  "Content-Type": "application/json",
  "Cache-Control": "no-cache",
  "Connection": "keep-alive",
  "X-Deskpro-Requestid": "2014102111_f1a9b73c24c93bf07a5291925f52db4
}
```

For more information, see our guide to getting started with the DeskPRO API browser, and the API documentation.